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From: angela [REDACTED]
Sent: 11 September 2017 09:37
To: Hopkins, Lucy <L.Hopkins@spelthorne.gov.uk>
Subject: Incident - licensed taxi driver - at Tesco Ashford

Hello Lucy

Further to our telephone conversation on Friday regarding an incident with a taxi driver at the Tesco, Ashford store.

As requested, I am putting the events in writing.

On Friday 8 September, at approx 2.30, I was going shopping at the above store.

I parked in zone 1 and was just crossing the road on the zebra crossing when a car drove past me, over the crossing. He made no attempt to stop, but carried on and parked a few yards away on the double yellow lines outside the store.

I was a bit shaken by this, I could easily have been hit, so I walked up to the car and said to the driver 'that is a zebra crossing, you are supposed to stop. You could have hit me'. The driver waved his hands at me and said, 'no, no, no lights so I don't have to stop'. I asked him if he knew his Highway Code, he was supposed to stop, but he just kept repeating no, no, not stop.

I was feeling a bit shaky, so I started to walk away.
He then called me, 'no, no, darling, darling, come here, come here'.

I didn't like this, so walked round the back of the car, intending to get his number plate. I was memorising it, intending to write it down, when he drove off quite quickly.

I went into the store to the customer services desk, intending to ask for a pen to write the number down. At that point, a lady ran up and said she had seen it all and had taken a photo of the car driving off. She e mailed the picture to me. The staff member on the customer service desk gave me a pen and paper and I wrote the number down. The number can also be seen on the photo, the car was a black Toyota, number GX13OHG.

As discussed, I hope you will look into this and deal with it appropriately. It wasn't a pleasant experience.

The driver should obey the Highway Code, a lot of people use that store and his driving was dangerous to say the least. I am also not happy being called 'darling' by a complete stranger. It is not appropriate.

Many thanks for your help, I look forward to hearing from you.

Kind regards

Angela [REDACTED]